



CUSTOMER WARRANTY CLAIM

Date: _____

The Warranty Claim must be sent within 30 days of discovering the failure to:

EuroTec Vertical Flight Solutions; Warranty Claim Department; 1040 OCL Parkway; Eudora, KS 66025
Tel. (785) 331-2220 – Fax (785) 331-2221

Operator: _____ Address: _____

Contact: _____ Phone: _____

Owner of equipment (if different from operator): _____

DEFECTIVE ITEM

Description: _____ TSN: _____ CSN: _____

Part Number: _____ TSO: _____ CSO: _____

Serial #: _____ TSR: _____ CSR: _____

Delivery Date: _____ Date of entry into service: _____

REMOVED FROM

Engine type: _____ Serial #: _____

Aircraft type: _____ Serial #: _____

Time / Cycles when installed: _____ / _____ Time / Cycles when removed: _____ / _____

DOCUMENTS: Documents to be provided according to the type of the defective item are listed on other side of the page.

ENGINE LOG BOOK (ELB)

COMPONENT LOG CARD (CLC)

EXCHANGE TRACE FORM ((TF)

CIRCUMSTANCE OF FAILURE: _____

Name: _____

For EuroTec's Use:

Position: _____

Agent/Date: _____

Signature: _____

STAMP

INSTRUCTIONS

DOCUMENTS TO BE ENCLOSED WITH THE RETURNED ITEM

ITEM	DOCUMENTS			
	ELB	CLC	TF	OBSERVATIONS
ENGINE	X	X	X	Return all documents.
MODULE		X	X	Enclose the Component Log Cards of the items associated with the returned module.
EQUIPMENT/ COMPONENT		X		Enclose the Component Log Card of the item associated with the returned equipment/component.

IMPORTANT:

To secure prompt warranty claim service, we ask that you please ensure that all times, cycles, and appropriate installation and removal entries are documented on all requested information and all original documentation that pertains to the item being returned.

One copy of this document must be enclosed with the defective item to forward to:



Warranty Claim Department

1040 OCL Parkway

Eudora, KS 66025

(785) 331-2220